



# ADA COMPLIANCE WORKSHOPS



Does your agency struggle with rider issues like...

Service Animals

Wheelchairs

Bad Odors

Denying Service / Direct Threat

Medical Devices



**Navigator Mobility's ADA Compliance Workshops cover all of the requirements for providing fully compliant bus and paratransit services. We recommend that the following staff attend our workshops:**

- Operators
- Road Supervisors
- Dispatchers
- Trainers
- Management
- Contract Oversight staff



Many transit agencies, large and small, are unsure of their level of compliance with the ADA. Workshop participants will:

- Increase their knowledge of the ADA
- Learn the importance of documenting interactions with riders with disabilities, and
- Identify opportunities for enhancing existing services to ensure compliance.



Jess Segovia, owner of Navigator Mobility Consulting, has 20 years of transit experience; having worked for agencies like Los Angeles Metro, Access Services and Parsons Brinckerhoff. He has also presented at CalACT, SWTA and AZTA conferences.

## Who has attended Navigator Mobility's workshops?

- L.A. Metro (CA)
- Access Services (CA)
- AC Transit (CA)
- East Bay Paratransit (CA)
- OCTA (CA)
- RATP Dev
- RTD (CA)
- CATS STS (NC)
- Valley Metro (AZ)
- City of Phoenix Transit (AZ)
- The COMET (SC)
- MV Transit
- OmniTrans (CA)
- Paratransit Inc. (CA)

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