As Chair of the CALACT Board of Directors, I would like to extend a warm welcome to the 2019 Spring Conference and EXPO at the Loew’s Coronado Bay Resort on the beautiful Coronado peninsula. This is a special moment in time as we come together to celebrate a major milestone – CALACT’s 35th Anniversary.

This conference will be an opportunity for us to look back at CALACT’s past and honor those transit pioneers who stepped forward to create an organization that has become a voice for transit operators, passengers, and partners throughout California. We are pleased to welcome our keynote speaker, former Transportation Secretary Anthony Foxx. Secretary Foxx has been a leader in both national and local transit advocacy and will be providing an exciting look into the future of transportation.

The conference schedule is packed with sessions that will provide information you can take back and use immediately. Mobility management, ZEB updates, and ADA regulations are front and center. Additionally, there are several sessions focused on operational challenges including limiting liability exposure, human trafficking, and the challenge of recruitment, retention, and talent development.

On Wednesday, the annual awards luncheon will be a time to celebrate our members’ achievements, and this year will include a special presentation highlighting the trailblazers who led the way with CALACT. Following the conclusion of sessions, enjoy the evening expo reception sponsored by Ecolane.

Thursday’s schedule is filled with relevant sessions including union negotiation strategies, marketing, and reasonable modification. The bus show luncheon sponsored by New Flyer, MCI, and Arboc is a terrific time to see the newest models of buses from many of the bus and paratransit vehicle vendors. Afterwards, make your way to the vendor expo to meet with vendors showcasing transit products and services.

A trip to Coronado would not be complete without exploring this beautiful area of our state; from enjoying the pristine beaches to exploring the specialty boutiques in Coronado, there’s plenty of fun to be had. A fantastic evening event sponsored by Transdev is planned for Thursday when we travel to Draft in Belmont Park for a night of great food, live music, dancing, and laughs with comedian Mark Christopher Lawrence.

This incredible conference is made possible through the hard work of CALACT staff and the CALACT Conference Committee, and the generous support of our sponsors and vendors. We’d also like to extend our gratitude to the San Diego Metropolitan Transit System, San Diego Association of Governments, and Full Access Coordinated Transportation for their support.

Looking forward to seeing you all in Coronado!

Amy Hance
Chair of the Board of Directors & General Services Manager, City of Clovis
Dear CALACT Spring Conference Participants,

Welcome to Coronado, one of the 18 cities in the San Diego region, sitting across San Diego Bay from the cities of San Diego, National City, and Chula Vista.

The San Diego Association of Governments (SANDAG) is honored to be one of your hosts for the 35th Anniversary Spring Conference and Expo.

SANDAG is the San Diego region’s primary public planning, transportation, and research agency, providing the public forum for regional policy decisions about growth, transportation planning and construction, environmental management, housing, open space, energy, public safety, and binational topics. SANDAG is governed by Board of Directors representing all 18 cities and the County of San Diego.

I am sure the conference will be packed with valuable information about community transportation. Be sure to attend the keynote address by Anthony Foxx, Chief Policy Officer at Lyft, who previously served as the 17th U.S. Secretary of Transportation and as mayor of Charlotte, North Carolina.

This is the setting for all of us to share our ideas, especially about the evolutionary changes caused by disruptive transportation technologies.

Enjoy your time here.

Sincerely,

Hasan Ikhrata
SANDAG, Executive Director

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**CONFERENCE HOSTS**

Facilitating Access to Coordinated Transportation (FACT)
San Diego Association of Governments (SANDAG)
San Diego Metropolitan Transit System (MTS)
Dear Friends,

Facilitating Access to Coordinated Transportation (FACT) welcomes you to San Diego!

FACT is the Consolidated Transportation Services Agency (CTSA), and one-stop mobility center for the County. For help with getting around San Diego County, please call us during business hours at (760) 754-1252 and our friendly staff will be happy to assist!

We operate RideFACT, a dial-a-ride for seniors and people with disabilities. RideFACT is an accessible, inexpensive, and user-friendly paratransit service. FACT also partners with agencies that need transportation for clients. Our agency partners include the Cities of Oceanside and San Marcos, Tri-City Medical Center, County of San Diego, and North County Transit District (NCTD).

I look forward to seeing you during CALACT's 35th Anniversary Spring 2019 Conference!

Best Regards,

Arun Prem
FACT, Executive Director
Dear CALACT Spring Conference Attendees,

Welcome to Coronado and the greater San Diego region! This really is one of the best places in the country to attend a conference.

The San Diego Metropolitan Transit System is proud of our region, our transit system and our long-time membership in CALACT. It is our pleasure to be one of your hosts for this year's event. We hope you have time to experience the many nearby restaurants and destinations that make San Diego famous. And we certainly hope that you'll find out how convenient our transit services are by riding aboard MTS.

But the most valuable experiences you'll have are within the conference. Every year it seems the transit industry is in a state of transition. This year's conference is going to explore many innovations, new technologies, new ways to find operational efficiencies through non-traditional means, methods to create and tap into valuable data and much more. These are the ideas that keep our industry relevant and moving forward. These are the ideas that make us all better transit leaders.

So have a great time. Learn a lot and share what you learn with your colleagues at home. It's going to be a great conference.

Sincerely,

Paul Jablonski
Chief Executive Officer MTS
CALACT expresses its appreciation to the Sponsors who generously support CALACT’s 35th Anniversary Spring Conference & EXPO.

**PLATINUM**
- Transdev
- Ecolane
- Q’Straint/Sure-Lok
- Arboc
- MCI
- New Flyer
- Routematch

**GOLD**
- GMV Syncromatics
- CTS Software
- Connexionz
- Transloc
- First Transit
- National Express

**BRONZE**
- Paratransit Services
- BraunAbility
- TSS Paratransit
- A-Z Bus Sales

**SPECIAL EVENTS**
- EVENING EVENT: Beach Party at Belmont Park
- OPENING SESSION & KEYNOTE
- EXPO Reception

**CONFERENCE ITEMS**
- CONFERENCE BADGES
- CONFERENCE LANYARDS
- EXPO GRAND PRIZES
- CONFERENCE GIVEAWAYS
- CONFERENCE APP

**CONFERENCE BREAKFASTS, LUNCHES & BREAKS**
- AWARDS LUNCHEON
- WEDNESDAY BREAKFAST
- WEDNESDAY BREAKS
- WEDNESDAY BUS SHOW LUNCHEON
- THURSDAY BREAK
- FRIDAY BREAKFAST BUFFET

**CONFERENCE PROFESSIONAL DEVELOPMENT SESSIONS**
- AMMA Planning
- Caltrans
- California Air Resources Board
- CALSTART
- Nelson/Nygaard
- Transit Marketing
- Transit Works
- University of the Pacific
LOEW’S CORONADO BAY RESORT & SPA

The Conference Hotel, Loew’s Coronado Bay Resort, is located at 4000 Coronado Bay Road in Coronado, California and the telephone number is 619-424-4000. All accommodations include the following amenities:

- On-Demand Movies
- Make-up Mirror
- Iron & Ironing Board
- iHome stereo FM clock radio
- 24-hour Room Service
- Keurig Coffee Maker & Gourmet Coffee
- Daily Digital Newspaper
- Complimentary in-room wifi
- Telephone & Voicemail
- In-Room Safe
- Wake-up Calls
- Smart TV

Resort Services Include:
- Three Heated Pools
- ATM
- Babysitting Services
- 24/7 Business Center
- Car Rental Services
- Concierge
- Dry Cleaning & Pressing
- Complimentary Shoe Shine
- Water Sports & Bike Rentals

The LOEWS Coronado resort charge ($7 per day) includes:

- Fitness Center & Studio Access
- Yoga & Aerobics Classes Daily
- Boarding Pass Printing
- Pool Deck Games
- Free local & toll free calls
- Turndown Service (upon request)
- Shuttle to Silver Strand Beach & Downtown Coronado Village
- Nature Walk at Silver Strand Beach
- Tennis Courts (based on availability)
- In-Room Coffee

TRANSPORTATION

Public Transportation
San Diego MTS offers routes that pick up from the San Diego International Airport and drop off at Silverstrand Beach, located across the street from the hotel. From the Airport take routes 992 Downtown and 901 (Iris Transit Center).

Private Transportation
Several private shuttles are available at San Diego International Airport. Reservations can be made through your preferred vendor’s website. TNC service is also available at the Airport and on the Coronado Peninsula.

Parking
Parking for guests is discounted to $18/per day. We encourage all attendees to limit single occupancy vehicle usage possible and use transit, shuttles, or rideshare when possible.
The LOEWS Coronado resort charge ($7 per day) includes:

- Fitness Center & Studio Access
- Yoga & Aerobics Classes Daily
- Boarding Pass Printing
- Nature Walk at Silver Strand Beach
- Pool Deck Games
- Tennis Courts (based on availability)
- Free local & toll free calls
- In-Room Coffee
- Turndown Service (upon request)
ANTHONY FOXX

is the Chief Policy Officer at Lyft who formerly served as the 17th United States Secretary of Transportation and as mayor of Charlotte, North Carolina. As Secretary of Transportation, he led an agency with more than 55,000 employees and a budget of $70 billion. Secretary Foxx was responsible for overseeing American air, maritime, and surface transportation and ensuring that America maintained the safest, most efficient transportation system in the world. Confirmed by a rare 100-0 Senate vote, Secretary Foxx’s career success is indicative of his demonstrated ability to push forward in an era of deep partisan divide. Crafting an ambitious agenda to modernize America, he pressed Congress to pass the nation’s first long-term surface transportation bill in more than a decade. Secretary Foxx energized DOT’s embrace of innovation to help solve these problems by launching the Smart City Challenge, a national competition to implement bold, data-driven ideas that make transportation safer, easier, and more reliable in that city. He also worked to accelerate the Department’s efforts to incorporate vehicle-to-vehicle (V2V) communication technology into new vehicles. As Chief Policy Officer at ride-sharing powerhouse Lyft, he works to develop government partnerships and serves as adviser to Lyft’s president and CEO. Called “the Great Connector” as a result of his efforts to update, streamline, optimize, and digitize the nation’s transportation system, Mr. Foxx discusses the American transportation system, the city of the future, innovation, and coalition building.

In 2015, Secretary Foxx refocused the national dialogue on the future of transportation infrastructure by releasing Beyond Traffic, a report on the challenges facing American infrastructure over the next three decades. Beyond Traffic highlights the importance of giving local governments reliable, long-term funding to plan critical investments in transportation infrastructure and has already influenced decisions by elected officials, planners, and stakeholders nationwide. Secretary Foxx championed this goal during hundreds of Congressional meetings, two bus tours, and visits to 43 states before securing a 5-year, bipartisan surface reauthorization bill from Congress in December 2015. Sec. Foxx believes that transportation should not only bring people from one place to another but should also create opportunities for the places and people in between. He leveraged the resources of the Department to connect communities to economic opportunity while encouraging land use planners, engineers, and decision-makers to revitalize and reconnect underserved communities. He also served as Managing Partner with Related Infrastructure, the infrastructure-related investment arm of Related Companies, from 2017-2018.
YACHUN CHOW is the manager of Zero Emission Truck and Bus at the California Air Resources Board (ARB). In this capacity, Yachun oversees staff developing heavy-duty vehicle strategies and policy recommendations to foster the use of zero emissions and advanced technologies that have substantially lower greenhouse gas (GHG) and criteria pollutant emissions than conventional trucks and buses. Currently, Yachun’s group is also tasked with the implementation of the Innovative Clean Transit (ICT) regulation. The ICT regulation will bring zero-emission technologies to transit buses and harvest benefits including higher fuel efficiencies, less pollution, and better air quality and climate protection.

Yachun has a Ph.D. in Environmental Science from College of Environmental Science and Forestry, State University of New York and a Bachelor of Science in Marine Environment from National Sun Yat-Sen University, Taiwan.

PAT GLENN is a labor relations attorney for Hansen Bridgett, LLC. Pat has extensive experience in labor relations counseling and collective bargaining negotiations. He handles proceedings before the National Labor Relations Board and other administrative agencies. Pat has represented employers in union organizing campaigns, collective bargaining negotiations and other traditional labor practice areas. He also has first-chair trial experience as an employment litigator in wrongful termination and employment discrimination cases.

Pat also has extensive experience counseling employers in the manufacturing, construction, health care, banking, transportation, restaurant, hotel and service industries.
WENDY KING is the new Office Chief of the Caltrans Division of Rail and Mass Transportation’s Office of Transit Grants and Contracts. This office administers the Low Carbon Transit Operations Program, the new State Transit State of Good Repair Program, Proposition 1B PTMISEA program, the Section 5310 Elderly Individuals and Individuals with Disabilities Program, the Section 5311 Non-urbanized Area Formula Program which encompasses the Section 5311(f) Rural and Intercity Bus Program, and the Section 5339 Rural and Small Urban Bus and Bus Facilities Program. Wendy has spent the last 18 years in the Division of Rail and Mass Transportation working on a variety of State transit funding programs. She was most recently the Branch Chief of the Proposition 1B Public Transportation Modernization Improvement and Service Enhancement Account (PTMISEA) Program. This branch has provided over $3.5 billion in proposition 1B bond funds to approximately 200 transit agencies for over 1200 projects over the last nine years. This branch has now begun managing the California Transit State of Good Repair Program created by Senate Bill 1 in 2017. This program will provide approximately $105 million each year to eligible California transit agencies for State of Good Repair projects.

RUSS PARISH is located in the RLS & Associates Arkansas office. He is responsible for the Rural Transit Assistance Program contracts (excluding Indiana.) With over 25 years’ experience in transit and staff development training, he has led courses in verbal de-escalation skills, risk management, defensive driving, distracted driving, fatigue awareness, pedestrian safety, emergency evacuation, child passenger safety, drug and alcohol awareness, supervisor reasonable suspicion training, passenger assistance, wheelchair securement, lift operations procedures, stress management, violence reduction, diversity awareness, and many other topics. He has led training sessions in over 25 states. In his previous position as Safety and Training Director of the Arkansas Transit Association, Russ has taught more than 3,000 classes to over 45,000 students. Russ holds certifications as an instructor for American Heart Association Basic Life Support (CPR) and Heartsaver First Aid, NHTSA Child Passenger Safety Technician, DOT Substance Abuse Management and Program Compliance, TSI Instructor’s Course in Bus Operation and is a National Master Trainer for Passenger Service and Safety (PASS). He has been a Senior Instructor for National Transit Institute since 2010. He teaches Advanced Mobility Device Securement, Building Diversity Skills in the Transit Workplace, Harassment Prevention for Transit Employees and Supervisor and Infectious Disease Awareness and Prevention.

Russ has also provided drug and alcohol technical assistance, training and oversight for Arkansas’ statewide testing consortium of public transit systems (5307 and 5311) and non-profit agencies (5310). He has also been a presenter at FTA National Drug & Alcohol Conferences.

Russ earned a Master of Arts degree from Claremont Graduate University in Claremont, California and a Bachelor of Arts degree from Hendrix College in Conway, Arkansas.
JESS SEGOVIA is the owner of Navigator Mobility Consulting, is an ADA Compliance and Mobility Management professional who has lead workshops in California, Arizona, Texas, Oregon and the Carolinas. For nearly twenty years, Jess worked as a public transit professional throughout California and Arizona and was previously the Accessibility & Paratransit Manager for Metro (Los Angeles). In this capacity, Jess directed the team responsible for ensuring that Metro’s services and facilities are fully accessible, that Metro’s many sub-recipients are ADA Compliant, and for oversight of the county’s ADA Paratransit provider (Access Services). His expertise includes fixed route and ADA Paratransit planning and operations, mobility management and comprehensive training curriculum development.

KELLY SHAWN has been a Senior Associate with RLS & Associates for the last four years, specializing in regulatory compliance, safety, fleet and operations management. He brings 30 years of experience in the transportation industry, most recently with the Community Transportation Association of America (CTAA), where he provided planning assistance to rural and small urban communities. Prior to 18 years with CTAA, Mr. Shawn worked in management and operations positions with Washington Area Metropolitan Transit Authority (WMATA) and intercity bus companies.

Among several planning projects, Mr. Shawn is currently working with five states to develop their Statewide Transit Asset Management Plans.
TUESDAY

9:30 AM  CALACT Board Meeting - AURORA
11:00 AM  PASS Training 1/2 Day - BRITANNIA/CAMBRIA
12:30 PM  Golf Outing - CORONADO GOLF COURSE
1:00 PM  San Diego MTS Bus Rapid Transit (BRT) Tour - FRONT LOBBY ENTRANCE
2:00 PM  RTAP Committee Meeting - AURORA
2:00 PM  Registration Opens - ATRIUM

WEDNESDAY

7:00 AM  Breakfast - COMMODORE FOYER
8:00 AM  Opening Session & Keynote Address - COMMODORE BALLROOM
9:45 AM  Innovative Clean Transit Update - COMMODORE BALLROOM
11:30 AM  Awards Luncheon - CONSTELLATION BALLROOM
1:00 PM  Mobility Management: NorCal & SoCal Perspectives - BRITANNIA
1:00 PM  Innovative Trends and Best Practices in ADA Paratransit Cost Containment - AURORA
1:00 PM  Keep Your Hands Out of My Agency’s Deep Pockets: The Growing Liability Crisis for Public Agencies in California - CAMBRIA
1:00 PM  The Green in Going Green: LCTOP, TIRCP, Low-No, HVIP - SOVEREIGN
2:30 PM  Strategies for Growing Ridership - SOVEREIGN
2:30 PM  ADA Eligibility Certification Process: What Works for Your Community? - BRITANNIA
2:30 PM  Bus & Passenger Shelter Procurement & New Post Delivery Audit Requirements - AURORA
2:30 PM  Developing a Public Transportation Agency Safety Plan - CAMBRIA
2:30 PM  The Power of Data & Value of Smart Charging - LENORE
4:15 PM  CTSA Programs: Creating & Sustaining Community Transit Partnerships - BRITANNIA
4:15 PM  Opioids & Marijuana: An update on the impact to USDOT drug & alcohol testing programs - AURORA
4:15 PM  Stolen People, Stolen Dreams: Human Trafficking Awareness in Transit - CAMBRIA
4:15 PM  If I Could Turn Back Time: A Small Agency Electric Bus Procurement Panel - SOVEREIGN
6:00 PM  EXPO Reception - COMMODORE BALLROOM

REGISTRATION DESK HOURS

Tuesday, April 23rd
2:00 PM - 5:00 PM

Wednesday, April 24th
7:00 AM - 11:30 AM & 12:45 PM - 6:15 PM

Thursday, April 25th
7:00 AM - 12:50 PM & 2:00 PM - 5:30 PM

Friday, April 26th
8:00 AM - 10:00 AM
THURSDAY

7:00 AM    Continental Breakfast - COMMODORE FOYER
8:00 AM    Complete Modal Integration: International Perspectives in Multi-Modal Transit - BRITANNIA
8:00 AM    The Practice of Increasing Ridership: A Seattle Case Study - AURORA
8:00 AM    Re-Igniting the Engine: Preventing Driver Burn Out & Enhancing Driver Retention - CAMBRIA
8:00 AM    Service Animals and the ADA - SOVEREIGN
9:40 AM    A Transit Dilemma: Community or the Individual? - BRITANNIA
9:40 AM    New Mobility & the Transformation of the American Commuter - AURORA
9:40 AM    Building Tomorrow’s Leadership Team Today: Training, Developing & Engaging People for Success - CAMBRIA
9:40 AM    Ride Shifting, Without Cost Sharing - SOVEREIGN
11:20 AM    Reasonable Modification: Impacts & Opportunities fo Transit & Paratransit - BRITANNIA
11:20 AM    Navigating the “Me Too” Movement in Transit - AURORA
11:20 AM    United We Bargain, Divided We Strike: Successful & Less Stressful Union Relations & Negotiation - CAMBRIA
11:20 AM    5310 Project Application: Successfully Attaining 5310 Funding - SOVEREIGN
12:50 PM    Bus Show Luncheon - OUTSIDE LOWER PARKING LOT
2:30 PM    EXPO - COMMODORE BALLROOM
6:30 PM    Evening Event Beach Party @ Draft - BELMONT PARK

CONFERENCE AGENDA AT A GLANCE

FRIDAY

8:00 AM    Breakfast - CONSTELLATION FOYER
8:30 AM    BETTER TOGETHER: PARTNERSHIPS TO CREATE COHESIVE COMMUNITY TRANSPORTATION - PERSPECTIVES FROM OUR FEDERAL & STATE PARTNERS - CONSTELLATION BALLROOM
11:00 AM    CONFERENCE CONCLUDES
9:30 AM  CALACT BOARD MEETING - Aurora

11:00 AM  PASSENGER ASSISTANCE SAFETY & SENSITIVITY TRAINING - Britannia/Cambria

Passenger Assistance, Safety and Sensitivity (PASS) is a comprehensive certification training course developed by the Community Transportation Association of America (CTAA). PASS is recognized throughout the country and is the standard for most of the public transit and wheelchair transport agencies.

PASS was designed for drivers to become ingrained with the assistance that they should be providing passengers with disabilities and special needs. PASS also trains on mobility assist devices like wheelchairs and walkers, and trains and tests on proper wheelchair securement in vehicles. Once completed, each attendee will receive PASS certification valid for three years. PASS training consists of an online session (approximately four hours and can be completed at the student’s pace) and an in-person session which has classroom and hands-on securement portions. The hands-on session lasts approximately five to six hours. A four hour online component is required to receive certification - participants can complete this prior to or after the hands-on training.

A separate registration required – space is extremely limited.

Speakers: James Cermak, Transit Works

Sponsored by: Transit Works

12:30 PM  GOLF OUTING AT CORONADO GOLF COURSE - Coronado Golf Course

Sponsored by: Freedman Seating, United States Seating and Urban Solar Corporation

1:00 PM  SAN DIEGO METROPOLITAN TRANSIT SYSTEM BUS RAPID TRANSIT (BRT) TOUR - Front Lobby Entrance

A transit-oriented excursion: experience the ins and outs of MTS’ new BRT line, South Bay Rapid, with a project discussion and technical expertise. Rapid is a growing network of transit service that first began operating along the I-15 corridor in June 2014 and is expanding region wide. Rapid provides high-frequency, limited-stop service with increased reliability and convenience. The Rapid network connects residential areas to major employment centers and other key destinations, such as schools and shopping centers. Rapid features include transit signal priority, dedicated transit-only lanes, digital displays announcing next vehicle arrival times, modern shelters, and fewer stops. South Bay Rapid, a new Rapid route, launched between Otay Mesa and Downtown San Diego (via I-805 and SR 94) in early 2019. Bay Rapid spans a 21-mile route, connecting residents to employment and activity centers in Downtown San Diego and the South Bay.

2:00 PM  RTAP ADVISORY COMMITTEE MEETING - Aurora

2:00 PM  REGISTRATION OPEN - Atrium
**7:00 AM**  
REGISTRATION - Atrium

**7:00 AM**  
CONTINENTAL BREAKFAST - Commodore Foyer  
*Sponsored by: A-Z Bus Sales*

**8:00 AM**  
OPENING SESSION - Commodore Ballroom  
*Speakers: Amy Hance, City of Clovis; Host Agency Welcome*

**8:30 AM**  
**KEYNOTE SPEAKER: ANTHONY FOXX** - Commodore Ballroom  
*Sponsored by: RouteMatch Software*

Anthony Foxx is the Chief Policy Officer at Lyft who formerly served as the 17th United States Secretary of Transportation and as mayor of Charlotte, North Carolina. As Secretary of Transportation, he led an agency with more than 55,000 employees and a budget of $70 billion. Secretary Foxx was responsible for overseeing American air, maritime, and surface transportation and ensuring that America maintained the safest, most efficient transportation system in the world.

As Chief Policy Officer at ride-sharing powerhouse Lyft, he works to develop government partnerships and serves as adviser to Lyft’s president and CEO. In his keynote address, Mr. Foxx will outline the necessity of public service as it pertains to a community and country’s quality of life and mobility’s role in expanding our lives and our livelihood. He will also comment on the necessity of building bridges and leveraging partnerships in order to truly serve not only our communities but our organizations as well.

**9:45 AM**  
INNOVATIVE CLEAN TRANSIT UPDATE: PLENARY - Commodore Ballroom

In December, the California Air Resources Board took steps to solidify the final Innovative Clean Transit Rule. During this plenary session, participants will learn about the final rule and receive a “recipe” for success when it comes to planning and implementing a Zero Emission Bus (ZEB) fleet. Attendees will also hear from statewide utility companies on programs they’ve adopted and how to plan and undertake major infrastructure changes by partnering with PUC’s. Statewide associations will outline benchmarking, tracking, and technical assistance to be provided to agencies and “early-adopter San Joaquin Regional Transit” will outline their experience with manufacturers and PUC’s as it relates to ZEB roll-outs.

*Speakers: Yachun Chow, California Air Resources Board; Lisa Arellanes, Southern California Edison; David Sawaya, PGE; Michael Pimental, California Transit Association; Donna DeMartino, San Joaquin Regional Transportation District*

*Moderator: Rick Ramacier, County Connection*
11:30 AM  
**AWARDS LUNCHEON** - Constellation Ballroom
*Sponsored by: Q’Straint/Sure-Lok*

1:00 PM  
**MOBILITY MANAGEMENT: NORTHERN CALIFORNIA & SOUTHERN CALIFORNIA PERSPECTIVES** - Britannia

A look at the Mobility Management scenarios in two regions across California. San Diego County-based FACT has created a one stop model that connects users to all transportation services in the County, and acts as a safety net for riders. FACT created a transportation brokerage for purchasing trips; it leverages the brokerage for providing fee-for-service transportation to assist other local organizations. This model has created a new, sustainable revenue source and a scalable service model that can work in other regions. FACT and local partners discuss the planning and delivery of coordinated mobility services.

In Northern CA, two agencies have been very successful in creating mobility management models and partnerships that increase mobility options in their communities. Monterey Salinas Transit just opened a new mobility management center that also provides a one stop model for eligibility, travel training, authorizing trips through their taxi voucher program, volunteer program and other services. Paratransit, Inc. has been providing mobility services through partnerships with local community agencies. They provide eligibility services, dispatch, training, maintenance and other services to their community providers through the partnerships they created. These partnerships have led to an increase in mobility services in the Sacramento region.

**Speakers:** Arun Prem, FACT; Meagan Schmidt, FACT; Catherine Manis, City of San Marco; Venus Zayas, County of San Diego HHSA; Brian Lane, SANDAG; Kevin Allshouse, Monterey-Salinas Transit; Tiffani Fink, Paratransit, Inc.

**Moderator:** Patrice Carroll, Caltrans

1:00 PM  
**INNOVATIVE TRENDS & BEST PRACTICES IN ADA PARATRANSIT COST CONTAINMENT** - Aurora

ADA paratransit services are generally the most efficient way to provide specialized transportation needs for our most vulnerable citizens. Yet, these services are the costliest, least user-friendly, and the most difficult to coordinate. What if you could explore new ways to meet and/or improve your paratransit patrons’ needs without sacrificing customer service, yet control costs at the same time? Our speakers will share their unique approaches to managing costs and demand for expensive ADA paratransit trips. Their programs and experiences will help you learn how to migrate paratransit riders to fixed route and other services, while reducing costs. You will learn about their innovative partnerships and strategies—as well as some of the pitfalls—so that you can replicate their pioneering efforts to provide cost-effective delivery of paratransit trips in your agency. Come listen to a thought-provoking session that will delve into paratransit trends and identify best practices in paratransit cost containment. Think subsidies, vouchers and passes …. Oh my! You don’t want to miss this session! The results may surprise you.

**Speakers:** Heather Menninger, AMMA Transit Planning; Toan Tran, San Joaquin Regional Transit District; Tina DuBost, SamTrans; Polly Chapman, Trinity County Transportation Commission

**Moderator:** Georgia Lantsberger, City of Lodi
1:00 PM  
**KEEP YOUR HANDS OUT OF MY AGENCY’S DEEP POCKETS: THE GROWING LIABILITY CRISIS FOR PUBLIC AGENCIES IN CALIFORNIA** - Cambria

Within the last five years, liability settlements against public agencies in California have increased dramatically. Public transit agencies have been particularly impacted by the higher jury awards. The insurance industry has reacted to this trend by significantly increasing premiums or by withdrawing from the California transit market. Those companies still offering coverage have transferred more of the risk back to the insured agencies with higher deductibles and lower coverage limits.

This session will focus on the insurance market changes affecting public transit agencies, on emerging exposures, and on practical and effective safety practices that transportation providers can employ to minimize risk and litigation exposures.

**Speakers:** Kelly Halcon, Monterey-Salinas Transit; Mike Simmons, Alliant Insurance Services, Inc.; Kelly Shawn, RLS & Associates

**Moderator:** Charlie Anderson, Western Contra Costa Transit Authority

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1:00 PM  
**THE GREEN IN GOING GREEN: LCTOP, TIRCP, LOW-NO, HVIP, VW FUNDING** - Sovereign

Does the cost of Zero Emission Buses shock you? Are you left wondering if Chapter 7 is available for your agency come 2026? Then this is the session for you! The State is making efforts to catch up to the adoption of Innovative Clean Transit but in the meantime, there is funding available for transit agencies. Learn how programs administered by Caltrans, FTA, SJVAPCD and CALSTART can provide you with some much-needed green to offset the cost of green tech and what will set your grant application apart from the rest to secure funding for your ZEB projects.

**Speakers:** Amar Cid, Caltrans; Ezequiel Castro, Caltrans; Steve Clermont, Center for Transportation and The Environment; Fred Silver, CALSTART; Todd DeYoung, San Joaquin Valley Air Pollution Control District

**Moderator:** Yesenia Ochoa, Caltrans
ADA ELIGIBILITY CERTIFICATION PROCESS: WHAT WORKS FOR YOUR COMMUNITY? - Britannia

All transportation agencies are required to establish a process for determining ADA paratransit eligibility. Depending on your community, the eligibility certification process can take on many different forms. If your agency has the resources and logistics, an in-person evaluation could be the way to go; however, for other agencies, documentation review, or a telephone interview might be a better option.

With the introduction of newer technologies in paratransit, such as online booking and smartphone apps, we should consider looking into online-based technologies as a possible method for determining ADA Paratransit eligibility.

This session will explore processes used by large and medium sized agencies to evaluate individuals for ADA paratransit service.

Speakers: David Lee, C.A.R.E. Evaluators; Art Hulscher, ADA RIDE; Eric Haack, Access Services; Sean Powers, MTM-Ride Right, LLC.

Moderator: Gracie Davis, Orange County Transit Authority

BUS & PASSENGER SHELTER PROCUREMENT & NEW POST DELIVERY AUDIT REQUIREMENTS - Aurora

The Morongo Basin Transit Authority has awarded a new joint procurement contract for large transit buses, over the road coaches, and rear engine Trolleys from 30-45’ for the CALACT/MBTA Purchasing Cooperative. This session will provide you with the information that you will need for selection and purchasing the new transit vehicles. The Cooperative provides the Pre-Award Audit for transit buses; however, the Buyer must complete the Post-Delivery Audit. Brent will explain the process and the new regulatory challenges that come with the requirement. You will also have the opportunity to learn about the variety of passenger shelters available from The Cooperative and how easy it is to order and purchase from Tolar Manufacturing.

Speakers: Dan Mundy, CALACT; Patrick Merrick, Tolar Manufacturing; Brent Sumrall, Vehicle Technical Consultants

Moderator: John Cano, Caltrans

DEVELOPING A PUBLIC TRANSPORTATION AGENCY SAFETY PLAN - Cambria

This session will instruct participants on how to conform to FTA’s recently released 49 CFR Part 673, Public Transportation Agency Safety Plan requirements, in a manner scalable to the size of the organization. It will also provide information on the role of the Accountable Executive, Safety Officer and employees in development and implementation of Safety Management Systems (SMS) Plans while changing the culture of safety agency-wide. The workshop will include information to modify your existing Safety Plan into compliance while examining risk management practices, emergency planning, response and security.

Speakers: Kelly Shawn, RLS & Associate

Moderator: Brian Travis, Caltrans
2:30 PM  THE POWER OF DATA & VALUE OF SMART CHARGING - Lenore

Electric mobility is on the rise. Operating electric buses on service routes that were traditionally suited for diesel or CNG buses comes with specific challenges. The most obvious are charging durations and energy costs that need to be considered. As the number of electric buses within mixed fleets grow, processes need to be changed and fleet managers must learn how to cope with grid limitations as well as peak demand at the depot. Electric buses can have an influence in daily operations of all aspects of the organization which can be solved by combining data sources into an intelligent charging algorithm, called smart charging. Smart charging aims to accomplish two things: charging with the right amount of energy, at the right time. This way demand charges are reduced, peak time of use is avoided, and electric buses are kept in revenue service where they belong.

Speakers: Mark Perry, Antelope Valley Transit Authority; John Luddon, Transdev; Ed Remley, Transdev; Joel Torr, Virici

Moderator: W.C. Pihl, Transdev

2:30 PM  STRATEGIES FOR GROWING RIDERSHIP - Sovereign

Declining ridership is impacting small urban and some rural environments, even as it has become common in large urbanized areas. Market-based service planning strategies and targeted communications can help transit properties retain existing riders and attract new riders.

This workshop will build upon work that the presenters have done with the varied communities in San Bernardino County - ranging from the urban areas of the San Bernardino Valley to the smaller communities of the desert and mountain region. It will explore the three key components of ridership development - understanding customer needs and motivations, designing customer focused services and using effective communications and incentives to generate ridership. Using concrete examples, Heather and Selena will demonstrate a pragmatic approach to building transit ridership even in car-centric communities.

Speakers: Heather Menninger, AMMA Transportation Planning; Selena Barlow, Transit Marketing

Moderator: Arthur Rader, Transdev
### CTSA PROGRAMS: CREATING & SUSTAINING COMMUNITY TRANSIT PARTNERSHIPS - Britannia

Consolidated Transportation Service Agencies were created to improve the quality of transportation services to low mobility groups while achieving cost savings, lowered insurance premiums and more efficient use of vehicles and funding resources through partnerships and coordination. Hear about successful projects and partnerships that were created by CTSA's programs. Furthermore, you will hear about the steps needed to create a successful CTSA in your region.

**Speakers:** Arun Prem, FACT; Tom Roberts, Paratransit, Inc.; Matthew Avancena, Access Services

**Moderator:** Eric Haack, Access Services

### OPIOIDS & MARIJUANA: AN UPDATE ON THE IMPACT TO USDOT DRUG & ALCOHOL TESTING PROGRAMS - Aurora

With the expansion of the USDOT drug testing panel to include FOUR new semi-synthetic opioids as well as the continued expansions and changes to state medical/recreational marijuana laws, it is vital that transit agencies are educated on how these changes are impacting the workplace and the workforce. This session will cover recent changes to the USDOT drug and alcohol testing regulations regarding opioids and how these changes are impacting employers' policies and procedures, as well as how they are affecting an employee's "fitness-for-duty" related to safety-risks. The session will also cover new trends in marijuana use and changes in marijuana laws, including how these changes may or may not be affecting your safety-sensitive workplace, your USDOT regulated drug & alcohol testing program, and the health/safety of your workforce.

**Speakers:** Robbie Sarles, RLS & Associates

**Moderator:** Brian Travis, Caltrans
**STOLEN PEOPLE, STOLEN DREAMS: HUMAN TRAFFICKING AWARENESS IN TRANSIT** - Cambria

Human Trafficking is a billion dollar industry involving multiple layers of criminal activity and the loss of innocence for thousands of people in the United States each year. California ranks in the top four states for human trafficking activity. Most people do not understand the complexity or how rampant the problem is and that public transportation resources are being used daily to carry out these crimes against human beings.

This session will explain the legal training requirements in California and what comprises human trafficking and how leaders in public transportation are addressing this growing epidemic with safe solutions, training, advertising and social media.

**Speakers:** Kristen Joyner, South West Transit Association; Bill Churchill, County Connection

**Moderator:** Jayme Desormyer, Caltrans

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**4:15 PM**

**IF I COULD TURN BACK TIME: A SMALL AGENCY ELECTRIC BUS PROCUREMENT PANEL** - Sovereign

The session begins with a detailed account of electric bus operational data and ZEB vehicle comparisons. Afterward, small operators that have begun the process of operating ZEB fleets will dig into the good, the bad, and the ugly of their experiences. Learn what these agencies discovered in the process of changing to a ZEB fleet and what they will change in the future in order to accommodate the quirks of electric operations. This panel focuses on a “lessons learned” approach so other small-to-medium sized agencies can know what to expect and prepare accordingly. Speakers will provide ample time for participants to ask questions to their most pressing electrification questions.

**Speakers:** Moses Stites, Fresno County Rural Transit Agency; Richard Tree, Porterville Transit; Greg Pratt, Humboldt Transit Authority; Lauren Skiver, Sunline Transit; Kristina Botsford; Soltrans

**Moderator:** Ron Zirges, Victor Valley Transit Authority

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**6:00 PM**

**EXPO RECEPTION** - Commodore Ballroom

**Sponsored by:** Q’Straint/Sure-Lok
8:00 AM

COMPLETE MODAL INTEGRATION: INTERNATIONAL PERSPECTIVES IN MULTI-MODAL TRANSIT - Britannia

Presentation of the ongoing M2I (Integrated Mobility for Ile-de-France) project and how the governance has brought together all public and private mobility stakeholders (ten partners) of the Greater Paris area around one shared ambition: to build a mobility of excellence to better serve travelers and territories. The M2I objective is to manage and integrate the multimodal offer in the Greater Paris area to provide alternatives to Single Occupancy Vehicles with a cluster of services’ concepts combining: Transit systems (urban and interurban), bikeshare, carshare/carpool, rideshare and microtransit (public and private), clean and energy-efficient vehicles, personal car and active modes (walk, bike/ebike). All these modes are combined to provide real-time and predictive travelers’ information and ease access to the different services (ticketing, fares and unlocking capabilities).

Three different digital levers are being implemented to streamline mobility:

1. For travelers, making their trips easier with the implementation of one of a kind predictive trip planner combining all modes

2. For mobility operators, optimizing traffic (connected cars, buses/coaches, etc.) with the creation of an advanced management tool for transportation systems

3. For the transit agencies, improving their knowledge of mobility flows and help them evaluate and plan their policies with a digital mobility observatory

M2I represents major pioneer breakthroughs with key works on:

- Big data (crowdsourcing, road traffic, AVL, traffic signal priority systems)
- Real-time and predictive computation
- Connected Vehicle (to ease transfers and rideshare services)

Speakers: Chloé Spano, CityWay; Jean Coldefy, City of Lyon, France

Moderator: Cristina Russell, Transdev
THE PRACTICE OF INCREASING RIDERSHIP: A SEATTLE CASE STUDY - Aurora

Over the last few years, the Seattle/Puget Sound area has passed measures which have allowed billions of dollars of transit-related investments (including light rail and bus services expansion). These investments have allowed the region to see growth in transit ridership despite a nation-wide trend of decreases in ridership. Funding measures were pushed by advocates such as Transportation Choices Coalition, who created a strong coalition of transit advocates to ensure passage. In this session, we will track the timeline from increases in activity by organizations to securing funding to project development and implementation. As California begins to see more transit funding from SB 1, agencies should take away lessons learned from Seattle and King County in order to deploy effective operational strategies to increase ridership, including leveraging community and rider’s needs to develop and enhance effective community transportation systems.

Speakers: Katie Chalmers, King County Metro; Alex Hudson, Transportation Choices Coalition; Nico Martinucci, City of Seattle-Department of Transportation

Moderator: Justin Leighton, Washington State Transit Association

RE-IGNITING THE ENGINE: PREVENTING DRIVER BURN-OUT & ENHANCING DRIVER RETENTION - Cambria

Burnout can have dire consequences on driver performance including absences, accidents, and aggression. How can transit agencies prevent burn-out of drivers and other frontline staff? During this session, Russ will discuss the emotional and physical effects of burn out on employees and the repercussions burn out has on your agency’s financial and operational success. Russ will offer ways in which employers can maximize resiliency and employee engagement in order to recognize and quell burn out. Both short-term and long-term solutions can create a healthier and happier workforce within your agency, leading to improved culture and service delivery. Creating a positive work environment and offering tools to destress and enjoy work can lead to on-the-job success, dedication, and retention. This session offers insight into burn-out prevention and employee retention.

Speakers: Russ Parrish, RLS & Associates

Moderator: Kevin Kane, Victor Valley Transit Authority

SERVICE ANIMALS AND THE ADA - Sovereign

Jess Segovia (aka “The ADA Guy”) of Navigator Mobility Consulting will lead participants through a brief review of the major Americans with Disabilities Act (ADA) requirements for providing fully accessible public transit services to people with disabilities. Topics covered include service animals, reasonable modification, the definition of a wheelchair, non-discrimination requirements, and direct threat/service denials. Participants are also encouraged to bring their ADA challenges to discuss and identify reasonable and compliant solutions.

Speakers: Jess Segovia, Navigator Mobility

Moderator: Richard Weiner, Nelson-Nygaard
A TRANSIT DILEMMA: COMMUNITY OR THE INDIVIDUAL? - Britannia

Public Transit often focuses on meeting the transportation needs of the community, working to offer and expand equitable and flexible services to as many members of the community as possible. Mobility management, on the other hand, emerged as an innovative approach for managing and delivering transportation services to meet the needs of the individual rider, specifically older adults, people with disabilities, and individuals with lower incomes. While both seem to address the ultimate purpose of mobility, on the surface these two approaches may seem contradictory. Which should be our priority, the community or the individual? The need for more coordinated mobility options requires transit agencies to embrace the integrated capabilities of transportation services through ‘mobility management’ – a strategic and innovative approach to managing and delivering the transit services customers require, ensuring mobility for all.

Innovations in planning, service delivery, operational approaches and technology, coupled with evolving rider and community expectations are forcing transit professionals to reevaluate how we view and approach transit. Mission statements from all sectors within the transit industry often mention the importance of both the community and the individual, but how do we manage these opposing priorities? Is it possible to fulfill the promise of “Mobility for All,” while still meeting the individual needs of the elderly and ADA community? This session will explore two areas of prime concern for those involved in providing public transportation in the state of California:

• The dichotomous challenge of providing mobility for all while still meeting the transportation needs of seniors and individuals with disabilities, looking at innovative approaches from leaders in planning, service delivery and technology experts.

• The benefits of data standards and the opportunities for improving public-facing information through app development.

Speakers: Tahmina Amen-Nawabi, RATP Dev; Teague Kirkpatrick, RouteMatch; Thomas Craig, Trillium
Moderator: Courtney Williams, Caltrans
NEW MOBILITY AND THE TRANSFORMATION OF THE AMERICAN COMMUTER - Aurora

Public transportation agencies remain the backbone of a multi transit lifestyle. Public transportation agencies and transportation authorities have a powerful role to play in negotiating future mobility. They are uniquely positioned as "mobility managers" to help organize transportation options throughout the community. The role of mobility manager means shifting from simply providing traditional transit services to coordinating a diverse portfolio of services. Managing mobility will be key in a future when customers have the option to take a train, bus, bicycle, autonomous vehicle or any combination of modes to get to their destination. Through mobility management, transit agencies can be responsive to the customer while ensuring accessibility, efficiency, and equity. At this session, hear the highlights of a recent APTA research report on key findings and the future of mobility. Listen to several transit providers who are advancing mobility management. Finally, the session will ask transit agencies to consider four strategic questions:

1. Are you an operator of transit assets or a mobility platform?
2. How does your strategy reflect how people decide which mode to take?
3. Are you ok being disintermediated from the transit rider?
4. How are you surprising and delighting your riders?

Speakers: Kevin Kane, Victor Valley Transit Authority; Jonathan Steketee, Livermore-Amador Transit Authority; Johnny Dunning, Orange County Transportation Authority

Moderator: Rich Weaver, American Public Transit Association

BUILDING TOMORROW'S LEADERSHIP TEAM TODAY: TRAINING, DEVELOPING & ENGAGING PEOPLE FOR SUCCESS - Cambria

There is no substitute for great leadership. Lack of leadership and management ability is the fast track to failure for any transit organization. Having strong leaders and managers in your organization is only half the battle. So much time is spent developing a management team only to have some of them leave for “better” opportunities. This can be a painful and frustrating experience. Is it realistic to expect our best people to stay long term?

This session will be led by Peter Johnson, who is the Director of the Westgate Center for Leadership and Management Development at the University of the Pacific. For twenty-five years, Mr. Johnson has helped hundreds of organizations develop management teams that inspire employees and engages them for years to come. Join us as he shares some of the top ways to train, develop and engage the future leaders of your transit agency. This will be a fun session with tools that will enable you to immediately strengthen your leadership team.

Speakers: Peter Johnson, University of the Pacific

Moderator: Omar McPherson, San Luis Obispo Transit Authority
RIDE SHIFTING, WITHOUT COST SHARING - Sovereign

This session will have brief presentations followed by a lively discussion on the financial and operational impacts on paratransit programs due to changes in MediCal, Regional Center transportation, and the proliferation of dialysis clinics. You will hear from three transit agencies that provided these services and their attempts, either successful or ongoing, to receive compensation. Some transit agencies previously received compensation from DHCS for complementary paratransit trips. However, when AB 2394 was implemented that all changed. Now Managed Care Providers are being paid to provide this service, but they are not reimbursing public transit agencies. In addition, Regional Centers are seeing increases in costs and using public paratransit to provide previously contracted transportation to help cut costs. Moreover, many paratransit programs report substantial increases in dialysis trip requests without compensation from the clinics. Hear how transit agencies are coping with all the changes in funding and increase in demand for paratransit trips.

Speakers: Beth McCormick, Orange County Transportation Authority; Jay Washburn, San Diego MTS; Mallory Nestor-Brush, AC Transit

Moderator: Richard Weiner, Nelson Nygaard

BREAK - Constellation Foyer
Sponsored by: BraunAbility

REASONABLE MODIFICATION: IMPACTS & OPPORTUNITIES FOR TRANSIT & PARATRANSIT - Britannia

Reasonable Modification (RM), when it was introduced, had the potential to be a very complicated policy. Customers of fixed-route transit and paratransit service were able to request modifications of rules that agencies had enforced for years. Prior “No’s” are now possibly “Yes’s.” Examples include, but are not limited to, permitting some customers to have food or drink on a bus or having a driver escort a customer who needs additional assistance beyond a curb-side drop-off.

Since the RM rule-making, transit agencies have adapted their services to this new model. In this session, fixed-route service and paratransit program representatives will speak to their experiences with implementing RM and discuss opportunities and challenges that Reasonable Modification policies present to public transit.

Speakers: Eric Haack, Access Services; Jack Garate, Orange County Transportation Authority; Margaret Heath-Schoep, Gold Coast Transit

Moderator: Consuelo Espinosa, Humboldt Transit Authority
THURSDAY, APRIL 25, 2019

11:20 AM  NAVIGATING THE “ME TOO” MOVEMENT IN TRANSIT - Aurora

In the wake of recent sexual harassment and assault scandals, the topic of sexual harassment in the workplace has become a hot button issue. The session will cover:

- What is the Me-Too Movement all about?
- Why now? --- What has changed?
- How to promote awareness of different views and different perspectives.
- What impact does it have on the workplace?
- What impact does it have on service delivery?
- What policies and procedures need to be in place to prevent sexual harassment?

Speakers: Robbie Sarles, RLS & Associates
Moderator: Bethany Berube, Clovis Transit

11:20 AM  UNITED WE BARGAIN, DIVIDED WE STRIKE: SUCCESSFUL & LESS STRESSFUL UNION RELATIONS & NEGOTIATIONS - Cambria

Navigating the waters of negotiating contracts for employees or contractors can be sticky and difficult. This session will provide strategies on how to plan and prepare for the negotiation process, understand the role of power and authority, and barriers to effective negotiations. Professional negotiators will provide insight and tips into the negotiation process that will provide you new tools to use during your next negotiation.

Speakers: Pat Glenn, Hanson Bridgett, LLC; Tom Harris, TransDev
Moderator: Amy Hance, Clovis Transit

11:20 AM  5310 PROJECT APPLICATIONS: SUCCESSFULLY ATTAINING 5310 FUNDING - Sovereign

A “nuts and bolts” approach to the mechanics of the FTA 5310 grant application, award, and reporting process. Learn directly from the grant administrators what is required as part of the FTA 5310 application, what a successful 5310 application will include, and what grant recipients will need to do after the grant is awarded. On this panel are seasoned FTA 5310 grantees and grantors to share their experience with the 5310 application process and what to keep in mind for this upcoming grant application cycle.

Speakers: Sebastian Hernandez, Pasadena Transit; Ruben Cervantes, Los Angeles Metropolitan Transit Authority; Jack Christensen, San Diego Association of Governments; Patrice Carroll, Caltrans
Moderator: Valerie Gibson, Pasadena Transit
THURSDAY, APRIL 25, 2019

12:50 PM  **BUS SHOW LUNCHEON** - Outside Lower Parking Lot  
_Sponsored by: New Flyer, MCI Coach, and Arboc_
Visit the bus dealers and complete your bus cards for a chance at winning prizes.

2:30 PM  **EXPO** - Commodore Ballroom  
_Prizes Sponsored by: GMV Syncromatics_
See the latest products from vendors. Visit each vendor to qualify to win the grand prize!

3:30 PM  **BREAK** - Commodore Ballroom  
_Sponsored by: TSS Paratransit_

6:30 PM  **EVENING EVENT: BEACH PARTY AT DRAFT** - Belmont Park  
_Sponsored by: Transdev_
Put on your shades and ease your feet into the sea at the Evening Event – an affair so beachy that even Tommy Bahama would be inspired. The night starts at Draft at Belmont Park, Mission Beach’s premier ocean-front hang out. Relax with a pina colada and eat a scrumptious dinner followed by a set from comedian/actor Michael Christopher Lawrence (Chuck, Terminator 2, etc.) Afterward, dance to the grooving sounds of the Rhythm Method 4 or join your friends for a round of cornhole or Tug-Of-War! Beach/Resort wear encouraged!
7:00 AM  REGISTRATION - Atrium

8:00 AM  BREAKFAST BUFFET - Constellation Ballroom
Sponsored by: Transloc

8:30 AM  BETTER TOGETHER: PARTNERSHIPS TO CREATE COHESIVE COMMUNITY TRANSPORTATION - PERSPECTIVES FROM OUR FEDERAL & STATE PARTNERS - Constellation Ballroom

This session will provide an update on federal and state funding, programs, technology and regulations that will affect planning and implementation of transportation projects in California. During this session you will have an opportunity to hear from Ray Tellis, the new FTA Region 9 Administrator; Kyle Gradinger, Assistant Division Chief, Caltrans DRMT; Wendy King, Office Chief Caltrans DRMT; and Brian Travis, Senior Planner over RTAP and legislative programs. You will also hear about training programs, webinars and resources for rural transit agencies provided through the National RTAP program.

Speakers: Ray Tellis, Federal Transit Administration; Kyle Gradinger, Caltrans; Wendy King, Caltrans; Brian Travis, Caltrans; Robin Phillips, National RTAP

Moderator: Rick Ramacier, County Connections

11:00 AM  CONFERENCE CONCLUDES
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210. Paratransit Services
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316. Luminator-Twin Vision
317. USSC Group
318. NS Wash
319. Stratagen
323. RO Bus Sales
324. Proterra
325. TransTrack
402. Decals by Design
404. MorRyde
405. BraunAbility
406. Safety Vision
408. Telma Retarder
409. Turbo Images
410. BYD
411. Avail Technologies
413. Altro Transflor
414. Mobile Climate Control
416. REI
417. Kelderman Suspension
418. APTA
419. National RTAP
420. Gillig
422. Optibus
424. MTM/Ride Right
CONFERENCE COMMITTEE

The California Association for Coordinated Transportation would like to express our appreciation to our conference committee members for their willingness to serve on the conference planning committee and assistance in promoting education and learning opportunities for our members.

Chair: George Sparks  
Co-Chair: Valerie Gibson

COMMITTEE MEMBERS

Aaron Moore         Greg Pratt  
Alex Clifford       Kevin Kane  
Amy Hance          Margaret Heath-Schoep  
Arun Prem          Meagan Schmidt  
Christina Russell   Omar McPherson  
Charlie Anderson    Polly Chapman  
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The California Association for Coordinated Transportation extends our deep appreciation to Exhibitors for your participation and support of CALACT’s 35th Anniversary Conference & Expo. Thanks to Connexionz, Transdev, New Flyer, MCI Coach, Arboc, Ecolane, Q’Straint/Sure-Lok, GMV Syncromatics, TSS Paratransit, First Transit, Paratransit Services, RouteMatch, BraunAbility, Transloc, A-Z Bus Sales, National Express and CTS Software for their sponsorship of special events, giveaways, and much more at the 35th Anniversary, Conference and Expo. Thanks to the speakers who volunteered their time and expertise to help create a fantastic educational program. It is the valuable support and assistance of these companies and speakers that make the education and networking events of the conference possible.

2019 HOST AGENCY

We extend our sincere thanks to the wonderful staff at FACT, SANDAG, and San Diego MTS who assisted in the planning and completion of the CALACT Spring Conference and Expo. This would not be possible without the support from these wonderful organizations! Please join us in thanking all of them for their hard work.